

GMC Patient Survey report for

Dr. K. T. Tattum

GMC No: 2642268

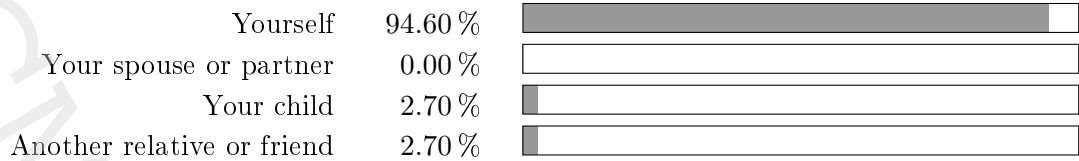
Turned in questionnaires: 37

Date of report: 28 December 2017

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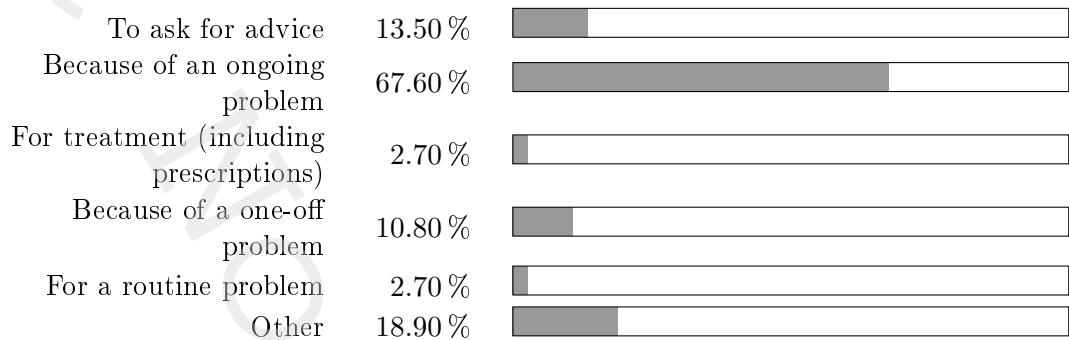
1 About your consultation

1.1 Are you filling in this questionnaire for: (Please check one box)



1.2 Which of the following best describes the reason you saw the doctor today?

(Please check all the boxes that apply)



1.3 How important to your health and wellbeing was your reason for visiting the doctor today?

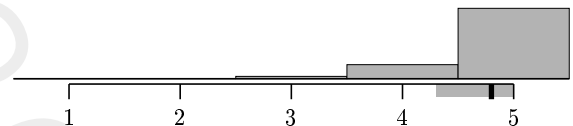
(Please check one box)

Not very important – Very important 0.00 % 0.00 % 2.70 % 16.20 % 81.10 %

Answers: 37

Mean: 4.8

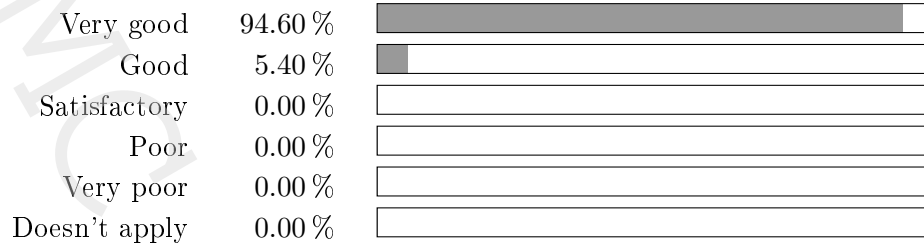
Standard-Deviation: 0.5



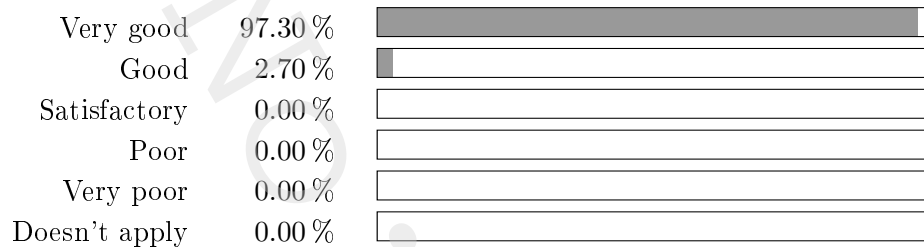
2 About the doctor

2.1 How good was your doctor today at each of the following? (Please check one box in each line)

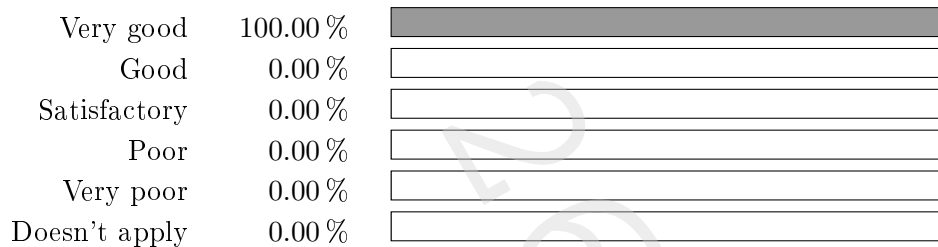
2.1.1 a) Being polite



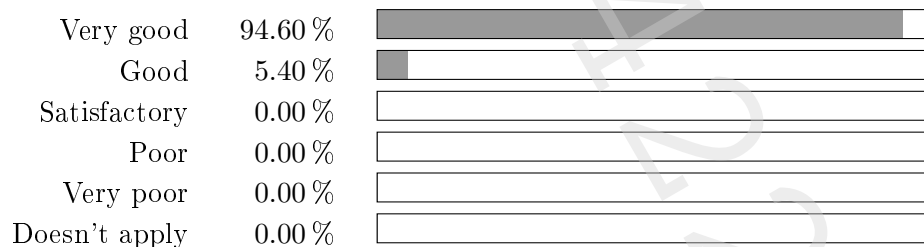
2.1.2 b) Making you feel at ease



2.1.3 c) Listening to you



2.1.4 d) Assessing your medical condition



2.1.5 e) Explaining your condition and treatment

Very good	94.60 %	
Good	5.40 %	
Satisfactory	0.00 %	
Poor	0.00 %	
Very poor	0.00 %	
Doesn't apply	0.00 %	

2.1.6 f) Involving you in decisions about your treatment

Very good	91.90 %	
Good	5.40 %	
Satisfactory	2.70 %	
Poor	0.00 %	
Very poor	0.00 %	
Doesn't apply	0.00 %	

2.1.7 g) Providing or arranging treatment for you

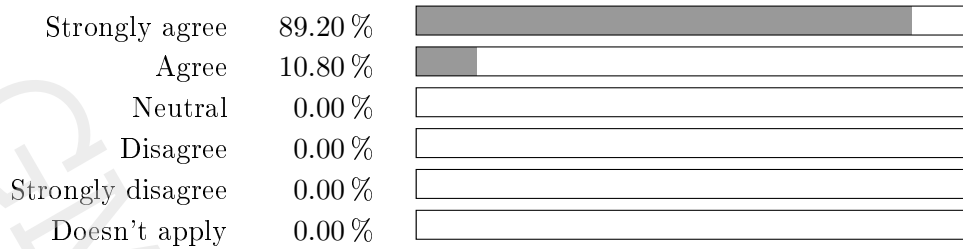
Very good	94.60 %	
Good	2.70 %	
Satisfactory	0.00 %	
Poor	0.00 %	
Very poor	0.00 %	
Doesn't apply	2.70 %	

2.2 Please decide how strongly you agree or disagree with the following statements: (Please check one box in each line)

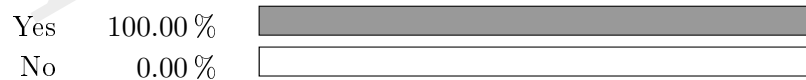
2.2.1 a) This doctor will keep information about me confidential

Strongly agree	81.10 %	
Agree	13.50 %	
Neutral	0.00 %	
Disagree	2.70 %	
Strongly disagree	0.00 %	
Doesn't apply	2.70 %	

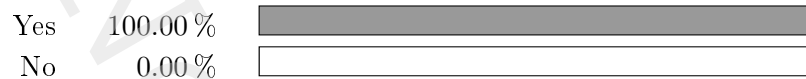
2.2.2 b) This doctor is honest and trustworthy



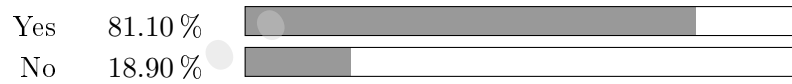
2.3 I am confident about this doctor's ability to provide care: (Please check one box)



2.4 I would be completely happy to see this doctor again: (Please check one box)



2.5 Was this visit with your usual doctor? (Please check one box)



3 Any other comments

3.1 Please add any other comments you want to make about this doctor.

Please note: No patients will be identified when this information is given to the doctor.

Mostly great. Sometimes you can tell the doctor is under pressure & stress

Dr Tattom is always very helpful and makes sure you receive the right treatment and happy about his decision before you leave the room.

I FEEL CONFIDENT IN THEIR TREATMENT/ADVICE OFFERED

I HAVE KNOWN DR TOTT FOR MANY YEARS AND AM VERY HAPPY & CONFIDENT TO BELIEVE IN HIS ABILITIES AND LEVEL OF CARE & CONCERN

This is the first time I've seen Dr Tatten, he put me completely at ease from the beginning.

WISH I'd have changed doctors year ago!

No complaints at all, Happy with Doctors and all Staff

I Felt the doctor listened to me, and appointment was not rushed.

Fully appreciate everything the doctors have done for me now and ongoing allways top notch.

The best G.P. anyone could wish/hope for.
Doctor was a real help & support to myself & my
husband when my husband was terminally ill,
He would ring to check how he was &
pop in to see him whenever we asked.
I couldn't have managed without my G.P!
He continues to be a great help & support.

Seen this doctor for all my life. Knows past history which I think is very
important. Always ~~patient~~ patient and willing to help by discussing problems
and explaining what and why and involves me in my treatment.
Feel very relaxed with this doctor and have no problem discussing sensitive
issues. Never makes me feel embarrassed.

Don't know what I will do
when he retires! Trust him
implicitly

I AM ALWAYS CONFIDENT ABOUT ADVICE AND TREATMENT FROM
THIS DOCTOR, HE ALWAYS TELLS ME THIS SITUATION AS IT IS,
I CAN COPE WITH THIS AND HELPS ADJUST MY LIFESTYLE
ACCORDINGLY.

4 Demographics

4.1 Are you?

Male	54.10 %	<input checked="" type="checkbox"/>
Female	45.90 %	<input type="checkbox"/>

4.2 Your age?

Under 15	0.00 %	<input type="checkbox"/>
15 to 20	0.00 %	<input type="checkbox"/>
21 to 40	29.70 %	<input checked="" type="checkbox"/>
40 to 60	29.70 %	<input checked="" type="checkbox"/>
60 or over	40.50 %	<input checked="" type="checkbox"/>

4.3 What is your ethnic group? Tick the appropriate box to indicate your cultural background.

British	97.30 %	<input checked="" type="checkbox"/>
White and Black Carribbean	2.70 %	<input type="checkbox"/>
Indian	0.00 %	<input type="checkbox"/>
Carribbean	0.00 %	<input type="checkbox"/>
Chinese	0.00 %	<input type="checkbox"/>
Irish	0.00 %	<input type="checkbox"/>
White and Black African	0.00 %	<input type="checkbox"/>
Pakistani	0.00 %	<input type="checkbox"/>
African	0.00 %	<input type="checkbox"/>
Any other ethnic group	0.00 %	<input type="checkbox"/>
Any other white background	0.00 %	<input type="checkbox"/>
White and Asian	0.00 %	<input type="checkbox"/>
Bangladeshi	0.00 %	<input type="checkbox"/>
Any other Black background	0.00 %	<input type="checkbox"/>
Any other Mixed background	0.00 %	<input type="checkbox"/>
Any other Asian background	0.00 %	<input type="checkbox"/>

Direct GMC Benchmark Comparison

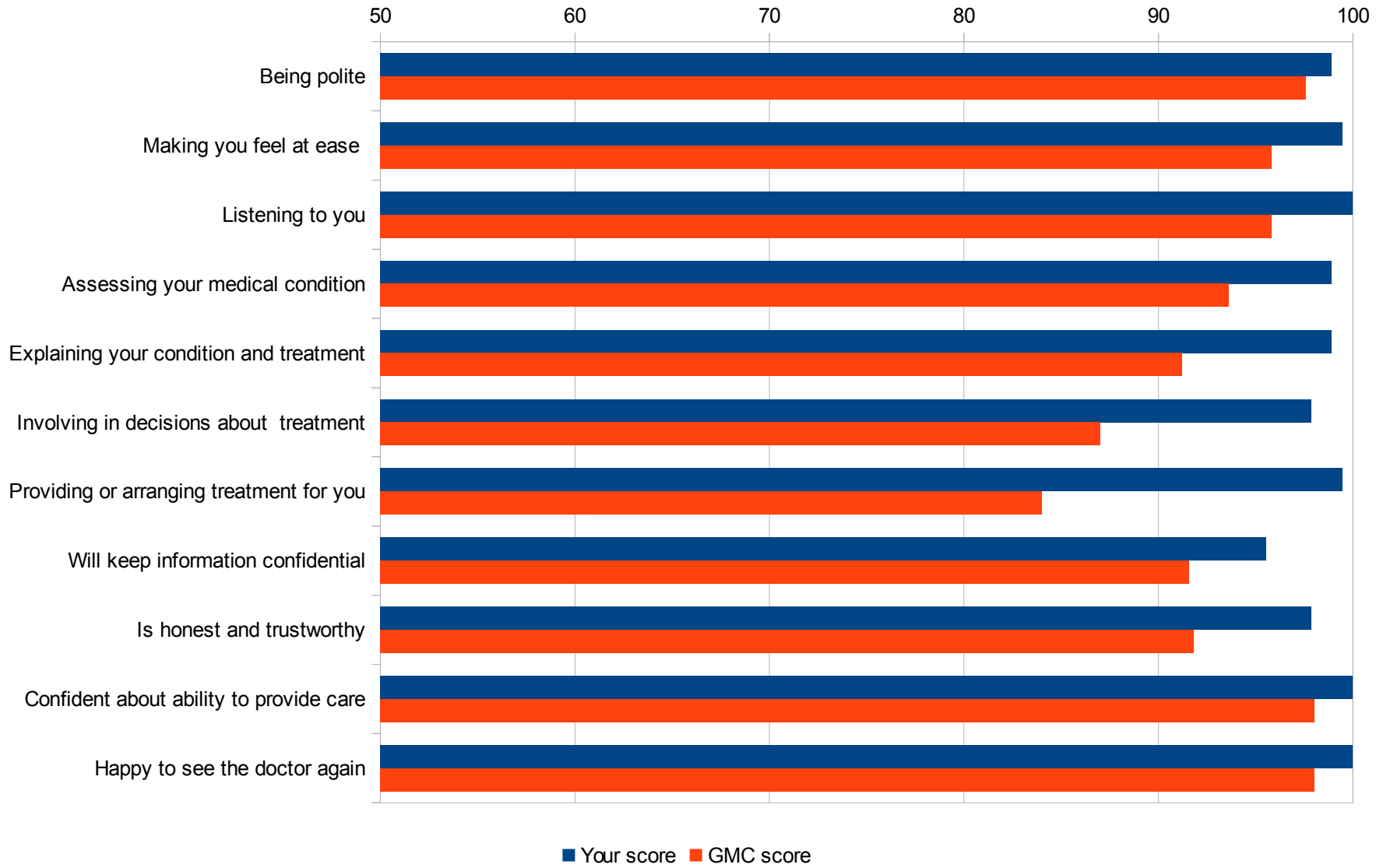


Figure 1: Patient ratings on the GMC Patient Questionnaire (PQ) – based on responses obtained from 30,333 patients in respect of 922 doctors (in recent pilot work: 2008-2010)^{13;14}

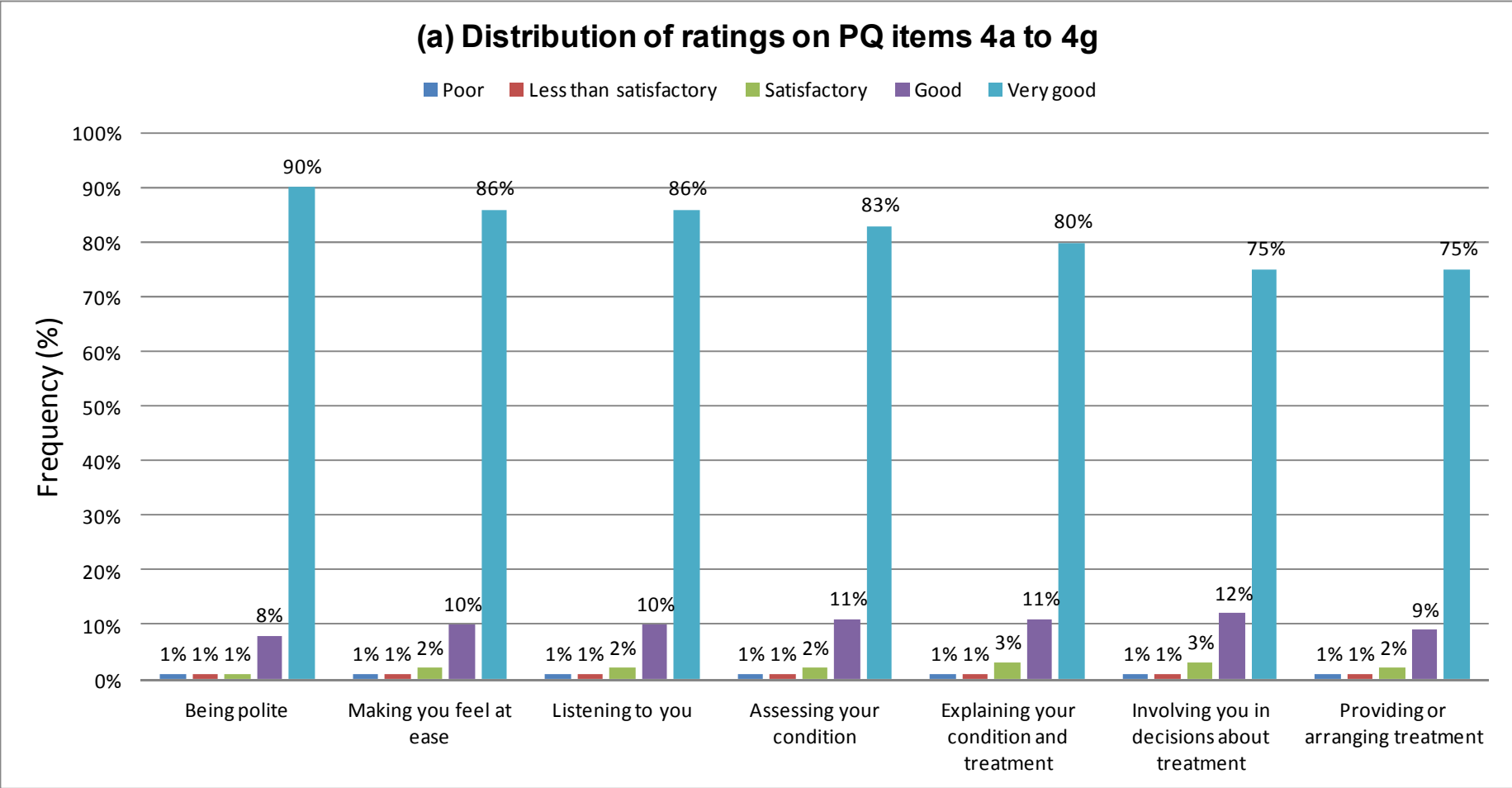


Figure 1 (continued)

